

Clearspan PING Mobile Release Notes for Android and iOS

FEBRUARY 2026, 2.1.0

Clearspan has now Released PING Version 2.1.0 for Android

Clearspan PING version 2.1.0 will immediately be available for Android.

Enhancements:

- Added support for Call Center agent application.
- Modified Developer Mode. Can be enabled/disabled per enterprise (disabled by default). Users will no longer see the option in settings unless enabled for the enterprise. Enabling verbose logging is still an option and is no longer tied to Developer Mode.

Bug Fixes:

- Removed "Hang Up" button for ongoing desktop/web call in chat view.
- Fixed functionality behind "Filter" button used on certain screens.
- Resolved "Device not Ringing" when call is received on lock screen.
- Reworked numbering system on chat notifications to be more intuitive to users.
- Removed presence dot on collaboration rooms.
- Fixed new collaboration room invite with no message content yet from being shown prominently on collaboration rooms view.
- Fixed issue where new paragraphs not displayed correctly if message involves a tag of another user.
- Cleared voicemail cache between logins.
- Removed yellow banner for Active-Active Dialer on Ping Basic systems.
- Cleaned up Settings screen to remove some legacy items.
- Fixed local phonebook contacts to display alphabetically.
- Fixed various crashes.



Clearspan has now Released PING Version 2.1.0 for iOS

Clearspan PING version 2.1.0 will immediately be available for iOS.

Enhancements:

- Added support for Call Center agent application.
- Modified Developer Mode. Can be enabled/disabled per enterprise (disabled by default). Users will no longer see the option in settings unless enabled for the enterprise. Enabling verbose logging is still an option and is no longer tied to Developer Mode.

Bug Fixes:

- Added popup explaining why call resume is not possible while native call ongoing, to provide more information to users.
- Fixed caller ID issue with Active-Active Dialer.
- Fixed inactive users showing up as suggestions to add to collaboration room.
- Fixed local phonebook contacts to display alphabetically.
- Fixed various crashes.

